



The TSA Cares program assists travelers with disabilities, fragile advanced age and medical conditions, including those in wheelchairs. To use the service when you arrive at the airport, call TSA at least 72 hours before your flight.

Ask how to prepare for airport screening and other info that will make your travel easier. The toll-free number is 1-855-787-2227. If you believe it necessary, include in your call a request for a TSA Passenger Support Specialist to be at the airport in person to help you through check-in.

The TSA Cares Help Line phone is available Monday through Friday from 8 am to 11 pm EST, and weekends and holidays from 9 am to 8 pm EST. Those with hearing disabilities can use a relay service to contact TSA Cares or e-mail TSA-ContactCenter@dhs.gov.

Be sure you'll be able to get help by making your TSA arrangements at least 72 hours before your flight departure schedule. For more detailed information, go to www.tsa.gov/traveler-information/travelers-disabilities-and-medical-conditions