



Q: Sometimes we need to use our hotel room into the afternoon before we leave. Is it OK to stay an extra hour or two for last minute shopping, packing and other needs? Will we have to pay extra for the time? *LLM, Providence RI*

A: You're expected to be gone by check-out time. However, if you need it and call the front desk at least an hour in advance of the deadline, you'll probably get another hour or so in the room at no extra cost. Always remember that a busy hotel needs the required schedule to clean and prepare rooms for arriving guests. Your cooperation is expected.