



The Transportation Security Administration now has a toll-free help line to get travelers through security checkpoints. For more information, call the TSA Cares toll free number at 1-855-787-2227 between 9 am and 9 pm New York time Mondays through Fridays.

Before going to the airport, travelers with physical disabilities or serious medical condition and family members going with them can now call TSA Cares to talk with representatives. TSA advises that calls be made at least three days before flights, so that if help at the airport is needed, it can be scheduled.

Questions about check-in screening and special facilities in the airport and aboard flights will be answered. Also available on the TSA Cares phone line are qualified medical experts to answer questions relating to specific disabilities.