

The US DOT hit the company for not providing food during four flight delays. The aircraft sat on the tarmac for many hours at New York and Atlanta airports last year. And no passenger got even one of those tiny foil bags containing two tiny pretzels.

Don't believe the rumor that a family aboard one of the Delta flights, called the Donner party, took drastic means to get enough to eat. They refused to suffer the pangs of hunger, and dined delightfully with fellow passengers through those long hours on the tarmac.