



Q: In the rush to get to the airport, I paid the hotel bill, stuffed it in my handbag and ran out the door to the waiting taxi. However, after settling in my airline seat, I scanned the bill and found I'd been charged for several high-priced meals in the swanky hotel restaurant. I never ate there. What can I do about it now? *Ms PRS, San Antonio TX*

A: Of course, it would've been easier to correct the bill at check-out time. However, you can probably get it resolved by sending an explanatory note and copy of the bill to the hotel email address. You should receive a refund or credit for your next stay at the hotel.